

Track your referencing application online

The references your letting agent or landlord carries out as part of the application process for your new home include checks by HomeLet – we're one of the UK's largest tenant referencing companies. As part of these checks, we'll contact the referees listed in your tenancy application form to confirm the details you've provided.

We know that looking for a new home can sometimes be stressful, especially when you're waiting for your application to go through. That's why we offer you the option to track your referencing application online by using our handy tenant application tracker.

Using the Tenant Application Tracker

Once a request for your reference has been submitted to us by your letting agent, we'll send you an email which includes some useful information on how you can speed up the referencing process. This email will also include the login details you'll need to track your application online.

Once you have your login details, visit...

homelet.co.uk/tenants

and you'll see a section titled 'track the progress of your tenant reference'. Simply click the **login** button, enter your details and you're in!

You'll then be able to see how each part of your application's progressing, for example, if we've confirmed your income or, where applicable, taken a reference from your current landlord or letting agent.

You can also view the emails we've sent you and send any additional information that we may have asked for to help speed up your application.

What happens when your application is complete?

Once we've finished your reference, your application will show as 'complete'. This means the information we provide as part of your reference has been sent back to your letting agent or landlord.

Your letting agent or landlord may carry out some additional checks, so please wait for them to contact you about the final status of your application for the property.

Contents Insurance Incorporating Tenancy Liability

Protect your belongings and your liability as a tenant too.

- £50,000 of cover for your contents
- £10,000 of cover to protect your liability as a tenant
- Optional extras to help you tailor the policy to your needs

All from
£120
a month



To find out more visit homelet.co.uk/tenants